



# Motsomi Tracing (Pty) Ltd

## Company Profile 2025



**Specialists in Beneficiary Tracing  
and Nationwide People Location  
Services**



[www.motsomitracing.co.za](http://www.motsomitracing.co.za)

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**From unclaimed benefits to  
legal tracing, we bring people  
back into the picture.**

# About



## Motsomi Tracing (Pty) Ltd

**Motsomi Tracing (Pty) Ltd** is a professional tracing company based in Pretoria, South Africa. Our work is simple to explain: **we help you trace and find people**. Whether it is a beneficiary who needs to be paid out, a long-lost contact, or someone important in a legal matter, we will find them.

We are especially known for beneficiary tracing, a service that helps pension funds, insurance firms, legal departments, and government institutions find the rightful beneficiaries of unclaimed funds, estates, or policies. If your organisation is sitting with unpaid benefits due to untraceable individuals, we have the tools, people and technology to solve that.

### Vision

To become South Africa's most trusted partner in beneficiary tracing and people location services, setting the standard in professionalism and results.

### Mission

To deliver reliable, legal, and accurate tracing solutions using technology, experience, and integrity. We help clients reconnect with people who matter.

# Services

At Motsomi Tracing we go beyond simple database searches. Our work is practical, field-based, and designed to support both large and small institutions in fulfilling their legal, financial, and compliance responsibilities.

Whether you are tracing a deceased member's dependants or conducting a Section 37C investigation, we offer real people, on the ground, supported by reliable systems and processes.

## Physical Tracing & Section 37C Investigations

Our trained field agents work across all provinces, visiting communities to trace claimants or dependants. We conduct family interviews and workplace follow-ups to support fair and compliant benefit allocation reports.

## Document Collation

Once a person is traced, we help them submit the correct documents. Whether via email, courier, or in person at our offices, our team supports them through the process — with every document double-checked before submission.

## Administration Support

We help clients communicate with beneficiaries, and manage bulk documentation using our secure internal systems.

## Logistical Support for Roadshows

If you are planning a community outreach, we help coordinate it. From working with local leaders to managing on-site logistics and turnout, we ensure the process runs smoothly and respectfully.



# Beneficiary Location

Beneficiary tracing is what we do best. Our team is made up of trained tracers who visit homes, workplaces, and communities to confirm who is legally linked to an unpaid benefit. This includes speaking to family members, neighbours, or former employers to get accurate information and supporting details.

Once the right person is found, we help them complete the paperwork. Some people need help understanding the documents or do not have access to printers or scanners. That is why we allow document drop-off at any of our 9 offices, and our consultants assist in their preferred language if needed.

All tracing is done in line with pension fund rules, POPIA regulations, and Section 37C investigations. Every outcome is supported by a full report and verified documentation. You only pay when the trace is successful.



**80%**

of all untraced benefit cases are resolved within six months with the right tracing partner like Msomi Tracing.

Our **“No Trace, No Fee”** policy applies here too. You only pay if we successfully trace and confirm the beneficiary. This keeps the process fair, cost-effective, and risk-free for your organisation. Let us help you reduce that backlog and deliver what is owed to the people who need it most.

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# Why Choose Us

Organisations work with us because they need tracing done properly. We understand the legal process, the paperwork involved, and the urgency behind every case. Our role is to deliver verified results that you can use — without delays, mistakes, or missing documents.

## Here is why clients across South Africa trust us:

1	<b>We specialise in beneficiary tracing across all sectors.</b>
2	<b>Our field agents operate nationally, including deep rural areas.</b>
3	<b>We handle Section 37C investigations with care and accuracy.</b>
4	<b>Every document goes through a secure, double-audited process.</b>
5	<b>We support your admin load, from paperwork to communication.</b>
6	<b>Our systems manage high volumes without losing quality.</b>
7	<b>We assist during roadshows with full local engagement.</b>
8	<b>You only pay if we trace successfully — no trace, no fee.</b>

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# Client References

Over the years, Motsomi Tracing (Pty) Ltd has been trusted by legal firms, forensic actuaries, and state institutions across South Africa.

## Munro Forensic Actuaries

**Contact Person:** Nichola Merritt, Client Accounts – Team Leader

**Email:** actuary@munrofa.com

**Tel:** 021 551 4609

**Address:** Office on the Beach, 3 Lagoon Beach Drive, Milnerton, Cape Town, 7441

**Date:** 29 April 2025

### Reference Summary:

Motsomi Tracing was appointed to trace individuals whose contact or address details were unknown, for the purpose of locating and verifying asset holders linked to debt recovery. Over a 2-year relationship, our team successfully traced numerous individuals within deadline, maintaining clear communication and professional conduct throughout. Munro Forensic Actuaries endorsed our work for its efficiency, discretion, and contribution to their operations.

## Office of the State Attorney

**Contact Person:** Ms MMB Masia

**Email:** MoMasia@justice.gov.za

**Tel:** (012) 309 1500

**Address:** Ground Floor, Salu Building, 316 Thabo Sehume Street, Pretoria

### Reference Summary:

We were formally appointed to trace individuals who were being considered for delinquency applications on behalf of the Companies and Intellectual Property Commission (CIPC) relating to misconduct in SOEs, including ESKOM. Our appointment followed a formal quotation and checklist submission process. This matter required urgent turnaround and strict confidentiality. Motsomi was trusted to handle these high-profile traces efficiently.

## Client References....continued

### S. Le Roux Attorneys

**Contact Person:** S. Le Roux

**Email:** emails@slerouxattorneys.co.za / rekening@slerouxattorneys.co.za

**Tel:** (012) 346 5227 / (082) 497 1828

**Address:** Waterkloof Forum, 374 Milner Street, Waterkloof, Pretoria

**Date:** 11 June 2025

#### **Reference Summary:**

Motsomi Tracing was instructed to urgently trace ownership details linked to a motor vehicle accident involving their client. This formed part of the legal preparation ahead of a trial. The urgency and accuracy required in this case were met without delay. Our team conducted a full ownership check and responded promptly, helping the firm progress with their legal process.

### Department of Agriculture, Land Reform and Rural Development

**Contact Person:** Ms Mmalemang Maffa – Supply Chain Management

**Email:** Mmalemang.Maffa@dalrrd.gov.za

**Tel:** 012 407 4495

**Address:** 266 c/o Pretorius and Thabo Sehume Street, Pretoria, Gauteng, 0001

**Website:** [www.dalrrd.gov.za](http://www.dalrrd.gov.za)

#### **Reference Summary:**

We have provided tracing services to the Commission on Restitution of Land Rights, assisting with sensitive and high-volume tracing matters relating to land claims and beneficiary verification. Our role included both fieldwork and document management under compliance protocols.

# Contact Us

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